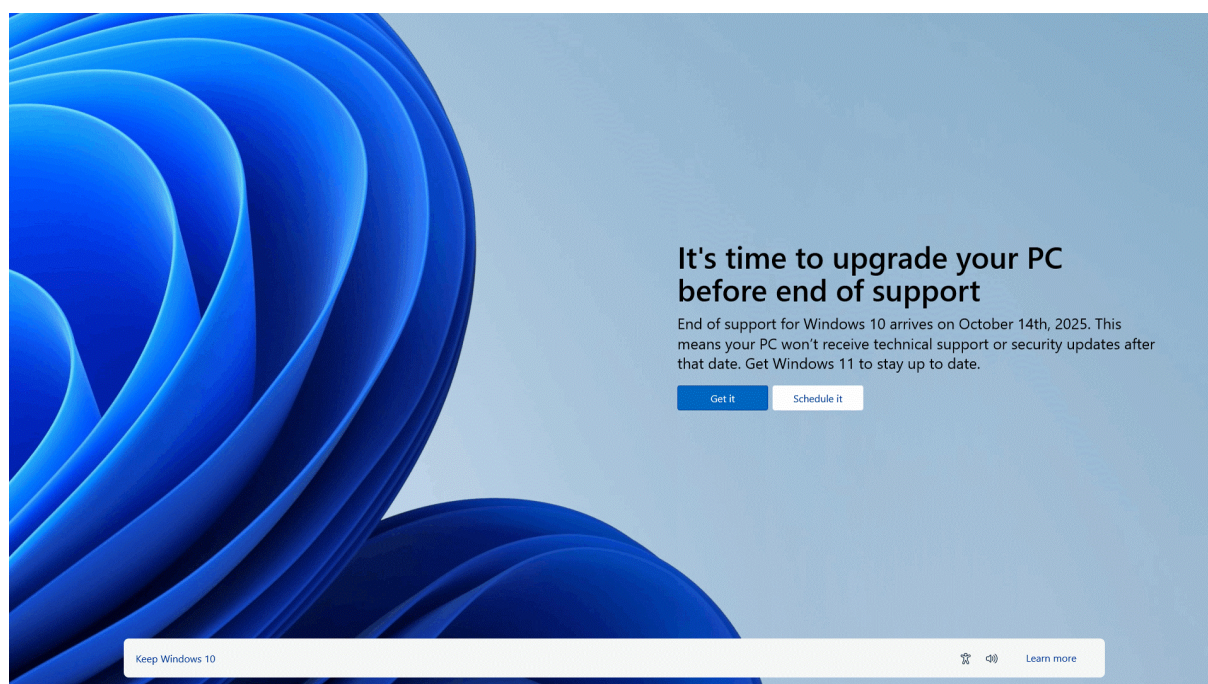


End of Support for Windows 10 Pro – What to Do

As you may know, support for Windows 10 Pro will end on October 14, 2025. After this date, Microsoft will no longer provide:

- Software updates
- Security patches
- Technical assistance



This does not mean that Windows 10 PCs will stop working.

According to Microsoft, while Windows 10 PCs will no longer receive regular security updates — making them more vulnerable to viruses and malware — they will continue to function normally. However, over time, both system and application performance may deteriorate.

To ensure the security of Windows 10 Pro systems, Microsoft recommends:

- If your PC is eligible, perform a free upgrade to Windows 11 via **Settings > Privacy & security > Windows Update**, or by clicking **"Download and install"** in the notification that appears.

Windows Update

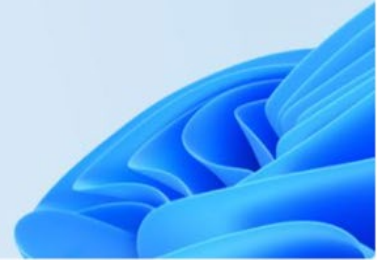
Upgrade to Windows 11 is ready—and it's free!

Get the latest version of Windows, with [a new look, new features, and enhanced security](#).

Note: Some Windows 10 features aren't available in Windows 11. Certain apps and features may have additional requirements. [Check device specifications](#)

Download and install

Stay on Windows 10 for now



Guidelines for a Safe Upgrade on FP2023 Eligible PCs:

Important Note: Before performing the following steps, please contact and consult with the Seica Support Service.

- 1- Create a full and verified image of the system before the upgrade, so you can restore it in case of issues.
- 2- If problems occur after the upgrade, contact the Seica Support Service before restoring the original Windows 10 image. This allows our technicians to analyze the issue and support you in completing the transition after proper assessment.
- 3- Perform the upgrade during low production periods, preferably during a complete machine downtime, to allow sufficient time for testing and any necessary adjustments.

Guidelines for PCs Not Eligible for the Upgrade

(Pre-FP2023 Pro versions or FP2023 with Windows 10 LTSC version)

If your PC is not eligible for the upgrade but your company requires the transition to Windows 11 due to internal policy, please contact the Seica Support Service, which will evaluate the most suitable solution for your case.

Important Note:

Seica does not guarantee the proper functioning of systems in the event of unauthorized hardware and/or software modifications performed independently to make PCs compatible with the upgrade, without prior communication and approval from Seica.